

U Prep Families! Need Tech Support?

New Tech Support Hours Starting Monday, August 30, 2021

New Walk-In Hours

Monday – Thursday: 9 am -5 pm

UPA High School
610 Antoinette
(Red Building)
Detroit, MI 48202

Parents can also email:
servicedesk@uprepschools.com

Friday appointments 2pm – 5pm
please email
servicedesk@uprepschools.com



Lost/Stolen

If a student loses the Chromebook, the parent/guardian will be charged a replacement fee of **\$165.00**.

If the Chromebook is stolen, the parent/guardian will be charged a replacement fee of **\$165.00**.

If a student loses or damages their AC adapter, the parent/guardian will be charged a replacement fee of **\$20.00**.

If a student loses or damages the work-in Chromebook case the parent/guardian will be charged a replacement fee of **\$30.00**.

Damaged

If a student damages a Chromebook, and it can be repaired the parent/guardian will be charged the cost of the repair. I.e. screen **\$65.00**...keyboard **\$35.00**...per key **\$6.00**...

If a student damages a Chromebook, and it **CAN NOT** be repaired the parent/guardian will be charged a replacement fee of **\$165.00**.

Payment Method

Cash, Cashier Check or Money Order payable to “University Prep Schools”.