

# U Prep Families! Need Tech Support?

New Tech Support Hours Starting Monday, August 30, 2021

## New Walk-In Hours

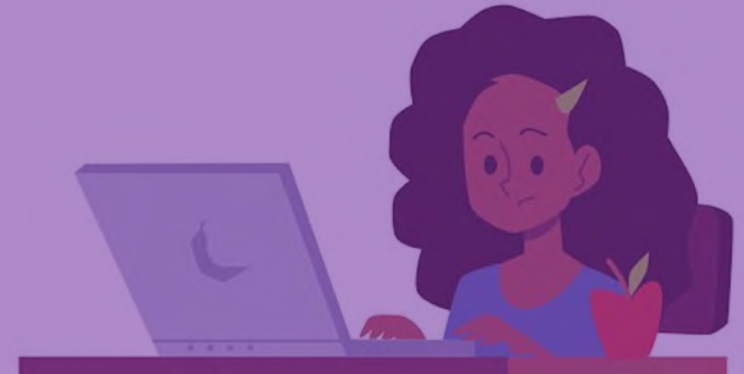
Monday – Thursday: 9 am -5 pm

UPA High School  
610 Antoinette  
(Red Building)  
Detroit, MI 48202



Parents can also email:  
servicedesk@uprepschools.com

Friday appointments 2pm – 5pm  
please email  
servicedesk@uprepschools.com



If a student loses the Chromebook, the parent/guardian will be charged a replacement fee of **\$165.00**.

### Lost/Stolen

If the Chromebook is stolen, the parent/guardian will be charged a replacement fee of **\$165.00**.

If a student loses or damages their AC adapter, the parent/guardian will be charged a replacement fee of **\$20.00**.

If a student loses or damages the work-in Chromebook case the parent/guardian will be charged a replacement fee of **\$30.00**.

### Damaged

If a student damages a Chromebook, and it can be repaired the parent/guardian will be charged the cost of the repair. I.e. screen **\$65.00**...keyboard **\$35.00**...per key **\$6.00**...

If a student damages a Chromebook, and it **CAN NOT** be repaired the parent/guardian will be charged a replacement fee of **\$165.00**.

### Payment Method

Cash, Cash App, Cashier Check or Money Order payable to “University Prep Schools”.